Message from the Dean of Learning Services

The mission of the Mayfield Library is a simple one: to provide the college with the resources, instruction, and support for its research and literacy needs. This includes working with students and faculty individually, in a class setting, and virtually through chat or our instruction pages. We also strive to serve our colleagues by helping with their research needs, whether we provide information for committees or sources for college courses they are taking.

In general, 2016-17 has been a productive year:

- The Fake News guide had more than 1,000 hits.
- More online workshops have been added, and student use indicates they find these helpful.
- Flipster allows faculty, staff, and students, no matter the campus or online, access to several popular and academic magazines.
- The library has made progress in making instructional materials ADA accessible.
- The library’s SACS reports were judged to meet the standards by the off-site committee, and library staff provided information for other SACS reports as well.
- Students find library services helpful to their academic success as reported in our annual survey.

However, success is always a moving target, and we are already planning new services and resources for the 2017/18 year. And we always want to hear your ideas.

Library Strategic Plan
Goals for 2016-2017

Goal 1:
Begin the process of ensuring that Library materials are accessible.

Goal 2:
Analyze the effectiveness of library services and products to best determine student needs.

Goal 3:
Work with the QEP committee to incorporate information literacy instruction into the First-year Experience course.

Goal 4:
Work on SACS reaffirmation.

“...success is always a moving target...”
Students and faculty rely on the NSCC Mayfield Library to access an amazing and growing range of resources, available 24 hours a day, 7 days a week.

**By the Numbers**

**318**

**In-person users per day**

On average the Mayfield Library hosts 7,900 students, faculty and visitors each month. The Library’s busiest month is October.

**1,124**

**Questions per month**

On average, the Mayfield Library staff fields 1,124 in-person & online questions per month, for a Fall and Spring total of 10,118.

**203K**

**Full-text downloads**

Students and faculty downloaded over 200,000 full-text articles from our online databases.

**257K**

**Book and eBook collections**

The Mayfield Library owns and/or subscribes to 257,673 books and eBooks.

**70,460**

**Online research guides**

The Library’s Research Guides received over 70,000 views this year, offering online help 24 hours a day, 7 days a week.

**1,845**

**Items loaned per month**

On average the Mayfield Library loans 461 items per week, for a total of 20,300 items this year.
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137K
Pages printed
Students printed 137,391 pages on the Library’s computers this past year, and made 6,351 copies. [not including summer]

2,021
Online workshops
Over 2,000 students participated in the Library’s online workshops, which cover topics from PowerPoint to MLA to Thesis Statements.

33,376
Online journals
The Mayfield Library offers over 33,000 unique online journals, newspapers and other publications.

92%
Online library resources
91.6% of NSCC students surveyed, from all campuses, say access to online resources is important to ensuring success in their courses.

132
Embedded librarian
An Instructional Librarian was embedded into 132 courses this past year, covering a variety of disciplines.

115
Number of databases
The Mayfield Library has 115 unique databases in which to search for online articles and images.